



Hof van Saksen



Resort A to Z

Hospitality is the keyword at Hof van Saksen. We do all we can to ensure that you are happy. However, we also expect our guests to be considerate of others while staying at the resort. This is why our Resort A to Z Guide includes the rules and regulations for your stay, along with handy telephone numbers. Please comply with our regulations during your stay at Hof van Saksen.

Alarm in the event of emergency

In the event of an emergency situation, remain calm and immediately alert a staff member of Hof van Saksen. In the event of an emergency after closing time, please call our general number, which is +31-(0)6 20 57 81 81. The emergency plan is available for inspection at Reception.

What to do in the event of fire:

- Call 112 and our emergency number 31-(0)6 20 57 81 81.
- Close all doors and windows.
- Leave your accommodation and ensure that all other guests also leave the building as quickly as possible.
- If you have trouble seeing because of smoke stay as low to the ground as possible.
- If you are no longer able to leave the accommodation, try to make your way to a window facing the road, so that the fire brigade will be able to see you.
- Never return to a burning building.
- If possible report to Reception.
- Always follow any orders or instructions given by the fire brigade.

Pharmacy

Pharmacy/Etos, Hoofdstraat 10, 9451 BB Rolde, telephone +31-(0)592 24 10 70.

Centrale Huisartsdienst Drenthe

Do you urgently need a doctor outside opening hours (weekdays between 05.00 p.m. and 08.00 a.m., weekends between 05.00 p.m. on Friday and 08.00 a.m. on Monday and on national holidays)? You will be automatically connected to the regional out-of-hours service. The central out-of-hours service for Drenthe can be contacted by phone on 0900 - 112 0 112.

In the event of a life-threatening emergency, call 112!?

First Aid

First aid kits are available at the Reception, in the restaurants and at the Pool, where first aid can also be given.

Doctors

General practice Rolde
Zuides 50a, 9451 KD Rolde

J.S. Sporel + 31-(0)592 24 12 25

G. van der Linden + 31-(0)592 24 80 52

G.J. Radstaak + 31-(0)592 24 29 13

If there is no emergency, guests should always call their own GP for advice before they (or we on their behalf) schedule an appointment with one of the abovementioned GPs.

Emergency services
Ambulance/transport by sickness, general emergency number: 112.
Police, general number: 0900 - 8844.

Dentists

• Tandartspraktijk,
Brink 15A, 9461 AR Gieten,
telephone +31-(0)592 26 15 95.

• Dental Clinics Rolde,
Adolph van Ansenlaan 3A, 9451 GP Rolde,
telephone +31-(0)592 24 24 29.

Hospital

Wilhelmina Ziekenhuis Assen
Europaweg-Zuid 1, 9401 RK Assen

telephone +31-(0)592 32 55 55.

Camera surveillance

There is camera surveillance at various locations throughout the resort.

Child-Safe Sockets

The sockets in our farmhouses are safe for children as internal safety features were built in during construction of the buildings.

Dress code

Please refrain from walking around the Havezate, De Brink and Noordermarkt in swimwear and bare-chested. Thank you for your cooperation.

Drones

Resort guests are not permitted to use drones in relation to the safety and privacy of resort guests.

Not everything to your satisfaction on arrival?

In the unlikely event of something in your accommodation not being to your satisfaction, please let us know within 24 hours of arrival, so that we can fix things as quickly as possible. Please call +31-(0)592 24 59 50.

Defects

In the event of a technical defect in your accommodation, please notify our staff at the Reception. We will carry out repairs as quickly as possible. In urgent cases, if the Reception is closed, you can summon the staff member on duty by calling our general number +31-(0)592 24 59 50.

Payment options

At the resort, payments can be made either in cash (we accept bank notes in denominations of up to € 200,00) or using a bank or giro card, VISA or MasterCard. At Reception you can also pay using your American Express card.

Quiet nights

The night time hours of 10 pm to 7 am apply over the whole resort. We kindly request you observe the night-time quiet. Also consider that some children will be in bed well before 10 pm.

Recreational lake

- There are no attendants at the recreational lake.
- Guests swim and play at Hof van Saksen at their own risk.
- Diving is not permitted.
- Fishing is only permitted at the Recreational Lake on the side with the red-white wind sock.
- The recreational lake is approximately 2.5 metres deep at its deepest point. At the floating line, it is approximately 0.75 metres deep.
- No dogs are allowed on the beach and cycling and the lighting of campfires are not permitted on the beach.
- Guests use the ferry entirely at their own risk.
- It is not permitted to use motorised vehicles on the Recreation Lake or floating elements such as boats for more than 6 persons.

Security

Do not become a victim of crime. Never leave money or valuables in your car or accommodation while you are away! For safety reasons, it is not permitted to place tents, inflatable hot tubs and inflatable swimming pools (100x200 cm) near the accommodation.

Separation of waste

At the resort you will find several waste containers where you can dispose of your residual waste. You will also find paper containers and glass containers on the resort, so that you can separate your waste in the best possible way. Check the map for the locations of the containers.

Smoke-free

Hof van Saksen offers a number of smoke-free locations: the patios of our restaurants and cafés and the area around de Brink. The use of e-cigarettes is also not permitted here. Near the smoke-free location you will find an ashtray pole. This is where smoking is permitted. Together we are on our way to a smoke-free generation.

Thatched roofs on the farmhouses

Our thatched roofs have special ears, also called donkey's ears. Nice to see, but be careful or you'll bump your head. And you know, wherever a donkey falls...

Use of barbecue, gas bottles and open fire

Open fires are prohibited for safety reasons. Barbecues are permitted if you have a bucket of water present and if the barbecue is not positioned under the canopy. In order to prevent smoke and heat from reaching the roof edge, we kindly request you not to place the barbecue on the terrace.

Vehicles

Parking

Hof van Saksen is a low-traffic resort, in keeping with the authentic character of the Saxon farmhouses. All motorised vehicles must be parked in the P1, P2, P3 and P4 car parks. If you are disabled and have a certificate confirming this, then please apply to Reception for parking exemption. You will then be able to use the designated disabled parking spaces.

Electric charging sockets

We have a total of 26 charging stations at Hof van Saksen. There are then 20 charging stations at P1 and 6 charging stations at Parking Daggasten. In order to give everyone as much opportunity as possible to load, we request that you make room for the next car at parking P1 after 12 hours. After 12 hours, a connection rate of € 2.00 per hour will automatically be charged. At the Parking Day guests car park, a connection fee of € 2.00 per hour will automatically be charged after 6 hours.

Speed

Traffic regulations apply to the roads at the resort. The resort in its entirety is treated as a residential area. This means that you are expected to drive dead slow (10 km per hour).

Trailers

Cars and trailers may not be left at the farmhouses and should be parked at one of the general car parks: P1, P2, P3 and P4.

Visitors

You may receive guests during your stay. We kindly request that you report visitors in advance to the reception at Hof van Saksen.

Your accommodation

We kindly request that you treat the allocated accommodation with care. Smoke detectors are installed in all accommodations, these must never be disabled. Upon departure, we request that you leave the bungalow in a clean and tidy condition (all dirty dishes removed from the dishwasher, clear out the fridge and place your waste in the designated underground containers). You should only leave your waste in the designated containers. For hygiene reasons, and to avoid attracting vermin, food remains or other perishable items should never be deposited in plastic bags or other containers around the accommodation. If any inventory items are missing or damaged, please inform Reception straight away. Upon departure, have a good look around and do not forget to collect all your belongings before you close the door of your accommodation behind you.

Finally

In the event of violation of the regulations and/or failure to comply with instructions from the personnel, Hof van Saksen has the right to remove the renter and any other user from the resort.

Alcohol

The consumption of alcohol is only allowed in your accommodation, in the restaurants and in the Spa & Wellness. Guests who are under the influence of alcohol outside the designated areas could be removed from the resort. Persons under the age of 18 are not permitted to consume alcohol.

Property

We do not tolerate fraud, deliberate damage or theft of property belonging to Hof van Saksen, staff or other guests. In these cases, we will always file a report with the police. Hof van Saksen retains the right to carry out inspections. Damage caused to the property of Hof van Saksen will always be recovered directly from the person who caused the damage.

Undesirable behaviour

Hof van Saksen does not allow any form of undesirable behaviour towards fellow guests and staff. If you exhibit inappropriate behaviour, Hof van Saksen retains the right to deny you access to the resort. Threatening, aggressive, violent and/or rude behaviour towards fellow guests or staff will not be tolerated.

Narcotics

The use and/or sale of narcotics is strongly forbidden at Hof van Saksen and will result in immediate removal from the resort. In addition, no weapons or explosives may be brought into Hof van Saksen.

The resort regulations is available for inspection at the reception.

